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About our customers

We do care

We love jewellery with personality and admire natural beauty and rarity of colour stones. Creativity and invention is essential, and we pride ourselves on conceiving beautiful, innovative and luxurious jewellery, as well as, making classic designs stand out. But we do not believe in a one-man show or signature style exploited year after year, and we are committed to make and offer very different, distinguished and perhaps controversial jewellery lines, ranging from Art Deco baguette jewellery to New Age and Red Carpet pieces.

We are committed to be transparent in our business, and we emphasis on fair and conflict-free gemstone and diamond trade. Compliance is kept with all UK legislation, industry standards and beyond, by providing you with full discloser of materials used in Fameo branded jewellery and providing grading specifications for every precious stone, pearl, diamond and precious metal part. We care about where our gemstones come from and our precious stones sourcing policies aims to contribute to the alleviation of poverty in developing regions of the world, by establishing a system that allows small miners and gemstone traders in developing regions to gain access to the international market. We are dealing directly with people who mine and cut top quality gemstones, share skills and increase employment opportunity within their communities.

We are committed to providing all our customers with excellent service and we will always go the extra mile to establish and maintain customer satisfaction. We make every effort to maintain customer confidentiality when securing an online payment. This includes ensuring the security of your credit or debit card details and other personal information. We take [your privacy](#) concerns seriously and abide by the UK and EU Rules on Data Protection and follow strict security procedures in the storage and disclosure of information, which you have given us. We are to help or answer any of your questions 24 hours a day, 7 days a week and we offer several support options, so you can choose the one that works the best for you. We want [your satisfaction](#) and we are confident in the quality and beauty of [our jewellery](#), but if for any reason you are unhappy with your purchase, you can return it for a full refund.

See Fameo Ltd, , <http://www.fameo.co.uk/viewpage.html?id=KBH-033> (Description may include but is not limited to: an abstract, a table of contents, a graphical representation, or a free-text account of the resource.) (as of).