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Complimentary UK Mainland delivery

Free UK mainland delivery

We are offering [free delivery](#) on all orders despatched to mainland addresses in England, Wales and Scotland as well as to UK Highlands, Jersey, Guernsey, Isle of Man and Scottish Isles. When you place an order, we will estimate despatch and [delivery dates](#) based on the [availability of the jewellery](#) you have ordered and the address you provided for the delivery and will clearly display it in the order confirmation page.

Orders for products with 24-hours availabilities placed between Monday to Friday and before 10.00am (GMT) would be delivered on the next working day before 9.00am (GMT). Orders received over the weekend or during bank holidays will be dispatched on the first working day.

Please note, that orders will only be despatched once they have passed our security checks. As a result, some orders may experience minor delays and we reserve the right not to deliver the order if we believe the address is not secure, for example, to a communal postal address, PO Box or certain business addresses and hotels. In that case we will contact you within 24 hours to discuss an alternative delivery location.

Delivery insurance, tracking and security

All [Fameo jewellery](#) come in presentation boxes and mailed in protective bubble wrap envelopes and a rigid, purpose made outer carton container to reach you in perfect condition. After we despatch your order we will send you an email confirmation with the 13 digit reference number, which will also be available through [your online account](#). You can use this reference number to check (track) the status of your delivery. To track your shipment please go to [Track & Trace](#) service page at the Royal Mail website.

In order to provide [insurance during transit](#) of your order we need Electronic Proof of Delivery. Therefore your signature is required on any delivery. If you are not in when your order arrives the postman will leave a note for you and take the package to your local sorting office. The note will contain instructions on how to either collect the parcel or to arrange a more convenient delivery time. If an attempted delivery fails (such as the wrong address specified on the order), we reserve the right to charge [re-deliver fees](#) or to deduct the [shipping costs](#) courier return fee from any refund if the order is subsequently cancelled.

See Fameo Ltd, , <http://www.fameo.co.uk/viewpage.html?id=KBH-067> (Description may include but is not limited to: an abstract, a table of contents, a graphical representation, or a free-text account of the resource.) (as of).